



Videography Services Customer
 Service Questionnaire
 Please Fax To: (604) 439-7562
 Email to info@hothitproductions.com

Dear Valued Client:

At **HOT HIT PRODUCTIONS**, we strive for the utmost in quality and customer satisfaction. In order for us to provide consistent quality and professional service, we need your comments. Please take a few moments to tell us how we did by completing the questionnaire below. Your input is very much appreciated. **Thank you.**

NAME (or company / group name) under which booking was made and DATE OF FUNCTION:	Name:	Date:
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VIDEO PERSONNEL

1) Did your video personnel arrive on time?	Yes	No		
2) Did your video personnel appear to be organized?	Yes	No		
3) Were your video personnel wearing our Hot Hit Productions dress shirt and a tie?	Yes	No		
4) Were your video personnel courteous & polite to everyone?	Yes	No		
5) Did your video personnel perform interviews as requested?	Yes	No	N/A	
6) Did your video personnel take suggestions or feedback?	Yes	No		
7) Were your video personnel's manner :	In Your Face and Annoying	Courteous and Professional	Invisible and hard to find	
8) Overall opinion of video personnel's performance:	Excellent	Good	Fair	Poor

LIGHTING (if applicable)

Was the lighting:	Too much (Blinding)	Just right	Too Dark
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If you have any additional comments you would like to express, please feel free to do so below:

Signature:	Date signed (mm/dd/yy):
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Thank you for choosing HOT HIT PRODUCTIONS, and we look forward to being a part of your next event.