



## MUSIC SERVICES CUSTOMER SERVICE QUESTIONNAIRE

Please Email to [csq@hothitproductions.com](mailto:csq@hothitproductions.com) or  
Fax to (604) 439-7562

Dear Valued Client:

At **HOT HIT PRODUCTIONS**, we strive for the utmost in quality and customer satisfaction. In order for us to provide consistent quality and professional service, we need your comments. Please take a few moments to tell us how we did by completing the questionnaire below. Your input is very much appreciated. Thank you.

**NAME** (or company / group name) under which booking was made and **DATE OF FUNCTION:**      **Name:**      **Date:**

### DISC JOCKEY

- |   |           |            |            |      |
|---|-----------|------------|------------|------|
| 1) Did your D.J. arrive on time?  |           | Yes        | No         |      |
| 2) Was the system set up prior to guest arrival?                        |           | Yes        | No         |      |
| 3) Was your D.J. wearing our Hot Hit Productions dress shirt and a tie? |           | Yes        | No         |      |
| 4) Was your D.J. courteous & polite to everyone?                        |           | Yes        | No         |      |
| 5) Did your D.J. take and play requests?                                |           | Yes        | No         |      |
| 6) Did your D.J. talk and interact:                                     | Too much  | Just right | Not enough |      |
| 7) Was the music selection played:                                      | Excellent | Good       | Fair       | Poor |
| 8) Overall opinion of D.J.'s performance:                               | Excellent | Good       | Fair       | Poor |

### SOUND SYSTEM

- |                                     |                 |                |               |      |
|-------------------------------------|-----------------|----------------|---------------|------|
| 1) Did you find the sound level:    | Too high        | Just right     | Too low       |      |
| 2) Was there:                       | Too much treble | A good balance | Too much bass |      |
| 3) Overall opinion of sound system: | Excellent       | Good           | Fair          | Poor |

### LIGHTING (if applicable)

Was the lighting:      Too much      Just right      Too little

If you have any additional comments you would like to express, please feel free to do so below:

**COMMENTS:**

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**Signature:**

**Date signed (mm/dd/yy):**

Thank you for choosing **HOT HIT PRODUCTIONS**, and we look forward to being a part of your next event.

*We Play What YOU Want to Hear!*